New User Registration

Below are instructions on how to register for the Teradata Partner Community.

1. Click here to access the member registration page.

2. Once on the Member Registration page, complete all the required. Required fields are denoted with an asterisk *. You MUST register with a company email domain.

   **NOTE:** the Company Registration Code is NOT required. However, if you are in Partner Sales or the Authorized Administrator for your company, you will need your Company Registration Code to register. If you do not know your Company Registration Code, please contact Teradata Global Alliances.

3. Next, make sure to read the Privacy Policy and check the Privacy Policy box once you've finished reviewing.

4. Finally, click Submit. If submission is successful, you will receive the below on-screen message and email sent to your company email address.

On-Screen Message

![Teradata Partner Community Member Registration](image)
5. Once you receive the above email, click on the **LOG IN**, which takes you to the below pop-up. Enter the **Account Email Address** noted under the Your Account Information section in the above email into the **Username Field** and then click on **Send Request**.
6. Next, you will be asked to reset your password by clicking on the Rest Your Password link.

7. Once on the below pop-up, enter New Password, Confirm New Password and then select Reset.

8. Once password is reset, you will receive the below on-screen message and email.

On-screen Message

Account Recovery
Your password has been reset. Please use your new password to sign on again.

Email Message
9. Next, log into the Teradata Partner Community with your Username (company email address) and Password you just set.
10. Once you login, you will receive the below PingID message, click **Start**.

![PingID Welcome Screen](image)

11. Install the PingID Mobile Application and scan the **QR Code** that is on screen.

![PingID QR Code](image)

**Note**: PingID setup is only completed on initial login but the next time you login from a fresh browser page, you may be asked to authenticate via the PingID app.
12. Once you’ve successfully paired, you will be taken to the Teradata Partner Community page.